

	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	2016 TOTAL	JAN 2015	2015 TOTAL
JIFs RECEIVED	62												62	52	780
JIFs RESPONDED TO	52												52	37	799
Non-Jurisdictional	33												33	19	557
Jurisdictional	13												13	10	149
Variance	4												4	3	32
General Information	2												2	4	31
Potential Violation	0												0	1	30
AVERAGE RESPONSE TIME (in days)	13												13	19	17

TELEPHONE CALLS	243												243	245	3814
WALK-INS	9												9	11	136
WRITE INS/SITE VISITS	1												1	0	21
OTHER AGENCIES	22												22	17	290
FOI REQUESTS RECEIVED	20												20	13	207